



Starston Parish Council

Emergency Plan 2020

Coronavirus

In these unprecedented times some Starston residents have offered to work together to help all members of the community who may need assistance or support in any form.

If you need help with any aspect of daily life i.e. shopping, co-ordinating supplies, help in the home or someone to talk to please contact **Emergency Co-ordinator** Janet Broadhurst or failing that **Chair of Parish Council** Ann Leitch or **Parish Clerk** Clare Crane.

The Harleston Co-op (01379 262 155) has offered to make deliveries as have Browns Butchers (01379 852235) in Harleston, Goodies Farm Hall (01379 676880) and Focus Organics (01986 872899) in Halesworth (Starston resident). The Emergency Team has offered to co-ordinate any shopping and delivery.

Do keep abreast of information on the South Norfolk website <https://www.south-norfolk.gov.uk/residents/communities/coronavirus> which also leads onto the latest Government advice.

If you would like to be included in emails or phone messages for updates on the current situation and have not given us your details please contact Janet Broadhurst, **Emergency Co-ordinator**. Your details will remain confidential and will not be released to anyone other than the Emergency Team.

Emergency Co-ordinator

Janet Broadhurst 01379 853 480 or 07956423 223

There are three deputy area co-ordinators who will be responsible for putting into action the emergency plan in their areas.

We have divided the village into 3 regions

Region A

Bunns Lane, Cross Road, Railway Hill, Rushall Road, Starston Lane

Region B

Church Hill, Green Lane, Harleston Road, Low Road, Houses Lane, The Street

Region C

Hardwick Road, Skinners Lane, Wood Lane

Chair of Starston Parish Council

Ann Leitch 01379 423387 or 07747 758308

Parish Clerk

Clare Crane 01379 608590

We have been able to compile a list of residents who are prepared to assist.

Medical training	3	First aid training	12
I can visit and monitor an elderly or infirm person	31	I can provide emergency accommodation for people	22
I can help with deliveries e.g. bottled water, food	43	I can make tea or cook a meal for an elderly or infirm person	42

There are many households who are self-isolating and will need assistance going forward. Currently we are not aware of any residents who are displaying symptoms of Coronavirus.

Wishing you all good health in the months ahead.

19 March 2020

Contacts

Service / Role	Telephone Number	Website/email
Emergency Services	999 101 (Police Only)	www.norfolk.police.uk Non emergency number
South Norfolk Council	01508 533633	council@s-norfolk.gov.uk
South Norfolk council (Coronavirus support)	01503 533933 0800 389 6109 A/H	
1st Point of contact in an Emergency (out of hours) Emergency Planning Team Jenny Bloomfield	07771627895 01508 533607	emergency.planning@s-norfolk.gov.uk jbloomfield@s-norfolk.gov.uk
Norfolk County Council	0344-800-8020	www.norfolk.gov.uk
NCC Em. Plan Duty Officer	07771 527243	
Fire Service HQ	01603 810351	www.norfolkfireservice.gov.uk
NHS Direct	111 (non emergency no)	www.nhs.uk/111
EA Floodline	0345 988 1188	www.environment-agency.gov.uk
Harleston Medical Practice Church Hill Surgery Pulham Market	01379 853 217 01379 676 227	www.harlestonsurgery.co.uk www.churchhillsurgery.co.uk
DEFRA	03459 335577	
Trading Standards	03454 040506	
Highways	0344 980 3333	
Electricity Supply- UK Power Networks	105 (new number) 0800 316 3105 0333 323 2105*, *from a mobile	UK Power Networks provides information during power cuts. Text POWER and your postcode to 80876 Www.UKpowernetworks.co.uk/powercut
Anglian Water	03457 145 145	Anglian Water provides a service for customers who need extra care Register with WaterCare to receive: Water when it is interrupted, special tariffs, information and have reassurance against bogus callers. To apply: www.anglianwater.co.uk/watercare or 03457 919 155

